

Healthcare and Hospital IT Systems Management

When it comes to monitoring and managing servers, applications and networks, hospitals and healthcare organizations have complex needs and lean budgets. They require deep *and* broad monitoring that provides a one-stop view of the health of their IT environment.

Is up.time a Good Fit for Your Hospital or Healthcare IT Needs?

1. Is Your Hospital or Healthcare IT Environment Rapidly **Growing** or **Changing** due to New Regulatory and Compliance Needs or Mergers and Acquisitions?
2. Would You Like to be able to Monitor and Manage **all IT Infrastructure**, Applications, Databases, and Network flows in Your Healthcare Organization?
3. Is **Cost-Saving** a Priority for Your Hospital or Healthcare Organization?

uptime software is the creator of "up.time", up.time is the **complete IT dashboard** for watching over servers, applications, networks and IT services, with powerful, affordable and easy-to-use monitoring, alerting and reporting for unified performance, availability and capacity management across the enterprise datacenter.

- ✓ Complete visibility and control over the entire IT service delivery process (servers, applications and networks).
- ✓ Immediately lower license costs, maintenance costs, training costs, and on-going administration cost.
- ✓ Maximize performance of existing infrastructure.
- ✓ Speed Time-To-Value (TTV) with fast deployment requiring little to no services.
- ✓ Increasing the productivity of IT staff.
- ✓ Minimizing new hardware expenditure.

Why Consider up.time?

- ✓ **A Proven Track Record in Healthcare:** up.time has been used by over thousands of companies worldwide, including many Hospitals and Healthcare Organizations (Blue Cross, Mt. Sinai Hospital, University Health Network, Pennsylvania Department of Health, Queensland Health, St. Luke's Hospital, Harris Regional Hospital, and many more).
- ✓ **Deep and Compliant:** Deep metrics at the service, application, network and system resource levels without the complexity of 'enterprise' tools. up.time captures all IT historical performance data over time, helping you meet compliancy requirements.
- ✓ **Lower Cost:** Simply put, no other IT Systems Management software can provide the depth, ease-of-use, and cost-effectiveness to Hospitals and Healthcare organizations. DIY deployment in days.



"We were outgrowing our current tool and needed deep monitoring and reporting that could still fit within our budget. Now, up.time makes reporting a breeze and scaling a non-issue. up.time is powerful, low maintenance and very easy to use." - University Health System

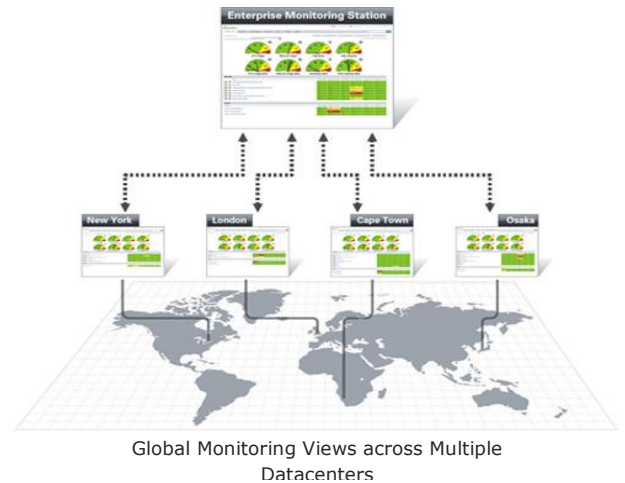
Power and Affordable Healthcare and Hospital IT Systems Management

- ✓ **Easily Monitor and Manage Everything with up.time:** Monitor Virtual, Physical, Hosted or Cloud infrastructure, applications, networks, and services across platforms (Windows, UNIX, Linux, VMware, Novell, etc).



- ✓ **Monitor All Applications and Databases:** Monitor all services and applications that are critical to your EHR (Electronic Health Records) projects. Monitor your database interface availability to ensure patient records are flowing across the network correctly.
- ✓ **See Capacity Problems Before They Happen:** If you have large storage needs (imaging, etc), then have up.time watch over disk levels and alert you when storage capacity is nearing thresholds.
- ✓ **Easy-to-use, Fast Deployment, No Additional Services Needed:** Install in minutes and deploy in days with your own IT staff, very low maintenance.
- ✓ **North-American Based Support:** Get top tier support every time.
- ✓ **Affordability Designed for Healthcare:** Simple Per-Element Licensing. No tiers or management packs and free lifetime upgrades with support. Just count the elements you want to monitor (physical servers, virtual servers, network devices).

- ✓ **Monitor and Manage Multiple Locations:** Easily monitor and manage multiple datacenters and hospitals, regardless if they are around the block, or around the globe.
- ✓ **Scale Up:** Easily monitor from 10 to 100,000+ elements across one or multiple datacenters.



"At St. Luke's Hospital, we have a complex heterogeneous IT environment that includes over 100 Windows servers, 30 Unix servers, and 75 VMware Virtual Hosts along with remote servers throughout the community. We monitor all server processes with up.time, including webs servers, databases, & interfaces to ensure the flow of critical data (like E-records) across systems. We looked at Tivoli, but the cost was many times higher than up.time. In the end, it was an easy choice. up.time was easy to use, very intuitive, highly affordable, fast to deploy, and made IT server management significantly easier. All in all, up.time does exactly what we need it to." - **St. Luke's Hospital.**



Next Steps:



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